



Hotel Riu Palace Riviera Maya

Mexico - Playa del Carmen

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Playa del Carmen Quintana Roo

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24h All inclusive



Highlights

Main and theme restaurants

"Riu Party" theme parties (at Riu Tequila)

Room service 24 hours a day

3 Swimming pools and 1 pool with swim-up bar**

Children's swimming pool with slides

Location/General information

Located in the Yucatan peninsula, 2.8 km / 1.8 miles from Playa del Carmen

Within the Playacar resort area, along with the Riu Yucatan, Riu Playacar,

Riu Tequila and Riu Palace Mexico hotels

3-storey building

Surrounded by 24,500 m²/ 29,300 sq yds of lush gardens

On beachfront

Free sun loungers on beach

500 m / 1,650 ft from shops

55 km / 34 miles from Cancun Int'l. Airport

Credit cards accepted: Visa, MasterCard, Amex

ATM available in hotel to withdraw Mexican Pesos

Currency exchange office (external service provider) located at the hotel

The Hotel offers

Room service 24 hours a day

"Don Rafael" main restaurant with terrace

"Krystal" Fusion restaurant
"Yashima" Japanese restaurant
"Il Portico" Italian restaurant
"Agave" Mexican restaurant
"Chilis" poolside restaurant/ Steakhouse
"Daiquiri" lobby bar
"Lírico" lounge bar with terrace
"Capuchino" pâtisserie & ice cream parlor
Lounge 24
"Cancún" poolside bar with swim-up bar**
"Pepe's Food" Grill

3 swimming pools, 118/176/350 sq.m.
1 pool with swim-up bar**, 235 sq.m.
Children's swimming pool with slides, 38 sq.m.
Free sun loungers, towels and parasols by pool area
Sun terrace
"RiuLand" kids' club

"Renova Spa" with a variety of treatments, beauty salón, hairdresser and massages (additional charge)
Free gym, steam bath and 2 relaxation pools

Use of the gym, steam bath and relaxation pools is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym

Kiosk / gifts, boutique
Use of computers with Internet access (free of charge)
Free WiFi throughout hotel

** Access to the swim-up bar is restricted to guests over 18 years old.

Rooms

460 guest rooms

All guest rooms have:

Turndown service
Bathtub, shower and double washbasin
Hairdryer
110 V
Telephone
Free WiFi
Central air conditioning
Ceiling fan
Minibar
Liquor dispenser
Coffee maker
Satellite TV (flat screen)
Electronic in-room safe
Iron and ironing board
Balcony or terrace

Junior suites with:

1 king-size bed (200 x 200 cm) or 2 beds (125 x 200 cm)
Integrated lounge area with sofa, most rooms with 2 steps between levels
Some with sofa bed
Inter-connecting rooms can be booked
Rooms with courtyard views can be booked
Inter-connecting rooms with courtyard views can be booked
Rooms with ocean views and king-size bed can be booked

Suites with:

Bathrobe
1 king-size bed (200 x 200 cm)
Integrated lounge area with 2 steps between levels
Dressing room

Gastronomy

All Inclusive 24 hours

Breakfast:

Varied buffet, live cooking stations, fruit, juices and Cava
Continental breakfast

Lunch:

Buffet with live cooking stations and assorted desserts
Grill "Pepe's Food"

Dinner:

Buffet with live cooking stations and assorted desserts
Special evenings, three times a week

Optional dining (à la carte):

"Krystal" Fusion restaurant
Japanese restaurant
Steakhouse
Italian restaurant (buffet starters and dessert)
Mexican restaurant (buffet starters and dessert)

Appropriate attire required for dinner.

Snacks 24 hours a day

For additional lunches and snacks, free choice from a selection of
restaurants at all the Riu hotels in Playacar

Beverages:

International drinks with top brands 24 hours a day
Drinks service at pool
Access to all bars at the Riu hotels in Playacar
Regularly restocked minibar and liquor dispenser

Room service 24 hours a day

Sports/Entertainment

All Inclusive features

Sports and activities:

Group fitness activities in the RiuFit area (daily)
Beach volleyball court, 1 introductory scuba diving lesson in the pool
Small catamaran (maximum 2 people), kayaking, body board and snorkelling
equipment
Steam bath and gym

At the Riu Palace Mexico, reservation required:

1 floodlit hard surface tennis court and 1 tennis/pickleball court

Entertainment:

Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12
at "RiuLand" (daily)
Daytime entertainment programme for adults (daily)
Riu evening programme, live music or shows (daily)

At the Riu Tequila hotel:

"Riu Party", theme parties for guests of all Riu hotels in Playa del Carmen,
once a week
"Pacha" discotheque (free entry and drinks), open every night

Sports and facilities nearby (additional charge):

Various water sports available
18-hole golf course

The RIU Group has no direct or indirect relationship with external

services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

All Inclusive

All meals and snacks:

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Continental breakfast

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Buffet with live cooking stations and assorted desserts
Grill "Pepe's Food"

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Room service 24 hours a day

In-room safe

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All accommodation, taxes and tips included

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes